

August 02, 2005

Florine Matthews :
-vs- :
Peoples Gas Light and Coke Company, The :
: 03-0332
Complaint as to billing in Chicago Illinois :

David Gilbert
Administrative Law Judge
Illinois Commerce Commission
527 East Capitol Avenue
Springfield Illinois 62701

Brief on Exceptions of
Florine Matthews

This Brief of Exceptions is submitted by Florine Matthews on the Administrative Law
Judges' Proposed Order (PO) in the above reference proceeding.

The Proposed Order states, "In written correspondence dated March 18, 2004,

1. Overpayment

Complainant confirmed settlement of the overcharge claim and stated that her account
had been credited appropriately."

On July 17, 2003, the charges for gas service were agreed upon by Attorney Brigada
and me in the amount of \$750.00 for the period in question. As of today, every month
my bills are showing late payments plus a deposit in the amount of \$200.00+ Currently
my credit report is showing late payment caused by Peoples Gas Light and Coke
Company. This is an ongoing problem dating back to the initiation of this complaint.

2. Ruling

Proposed Order states, "On June 15, 2005, the ALJ issued a Ruling directing the parties,
or either of them, to show good cause why this proceeding should not be dismissed.

Neither party responded.”

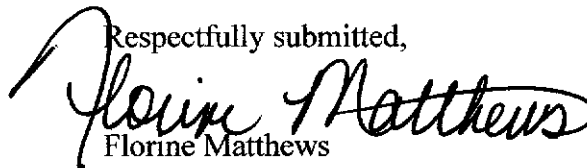
I have not received a Ruling dated June 15, 2005 or any other correspondence from the ALJ until this Proposed Order. I have diligently prosecuted this complaint from the beginning. I am not acknowledging that the parties have voluntarily resolved the claim of overcharging and that my account has been appropriately credited.

I have no knowledge of what the procedures are under the Public Utilities Act 10-108 or 10-113.

3. Conclusion

Wherefore, I respectfully request that the Proposed Order be revised to incorporate my credit report accuracy and to adjust my Peoples Energy bill to reflect no late payments or deposit required.

Respectfully submitted,

A handwritten signature in black ink, reading "Florine Matthews". The signature is written in a cursive style with a large, sweeping initial "F".

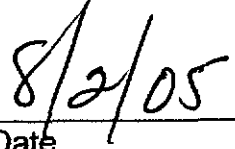
Florine Matthews
2173 Laurel Avenue
Hanover Park IL 60133-3202
(630) 483-1394

CERTIFICATE OF SERVICE

I affirm that I placed a copy of "Brief on Exceptions" in the U S Postal Service mail stream via regular mail to:

David Gilbert
Administrative Law Judge
Illinois Commerce Commission
527 East Capitol Avenue
Springfield IL 62701


Florine Matthews


Date



www.PeoplesEnergy.com

Peoples Gas
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001
Emergencies 1-866-556-6002
En Español 1-866-556-6003
TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
07/27/2005	6 5000 0182 6288	08/11/2005	\$241.05

Name **Florine Matthews**
Service Address **5115 W Bloomingdale Ave FL 2
Chicago IL 60639-4424**
Service Classification **Rate 2 - General Service - Heating**

Activity Since Last Bill

Previous Balance \$1,138.70
Thank You For Your Payment - \$147.29
Thank You For Your Payment - \$61.20
Late Payment Charge \$2.66
Balance **\$932.87**

Delivery Charge

Customer Charge \$19.50
Under 100 Therms \$34107 x 29.29 Therms = \$9.99
\$29.49

Environmental Charge \$01620 x 29.29 Therms = \$0.47

Gas Charge \$78860 x 29.29 Therms = \$23.10

Taxes

Chicago Municipal Tax \$53.06 x 8.24 % = \$4.37
State Tax \$53.06 x 0.10 % = \$0.05
State Gas Revenue Tax \$0.24 x 29.29 Therms = \$0.70
\$5.12

Total Current Charges **\$58.18**

TOTAL BALANCE **\$991.05**

Messages

The gas charge for July is 79.58 cents per therm and for June it was 72.37 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

At the time of this statement, your account was past due. Please pay \$991.05 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

Current Usage

Billing Period From 06-27-05 To 07-27-05 30 days

Meter Reading

Meter Number P2713353
Current Actual 5525 07-27-05
Previous Actual 5496 06-27-05
Difference 29 (100 Cubic Feet)

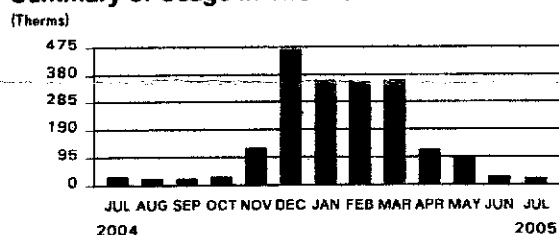
Therm Conversion

29 x 1.010 BTU Factor = 29.29 Therms

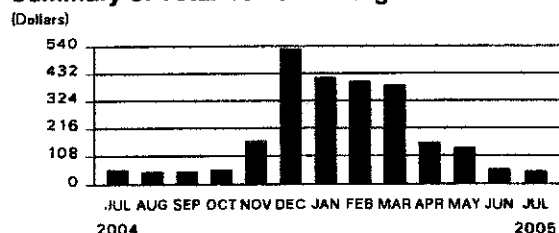
Average Daily

	Jul 2004	Jul 2005
Therms Used	1.14	.98
Temperature	71 °F	77 °F

Summary of Usage in Therms



Summary of Total Current Charges



See back of bill for definitions of terms used on this bill.

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.



ACCOUNT NUMBER: 6 5000 0182 6288

CAR-RT SORT **C030

FLORINE MATTHEWS
2173 LAUREL AVE
BARTLETT IL 60133-3202

Please Pay By **08/11/2005**
Please write your account number on your check.

If paid after 08/11/2005 **\$244.61**

Amount Due

\$241.05

Amount Enclosed

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐